

## Refunds

Please choose your classes carefully. Once you have registered for a class there will be no full refunds unless the City of Mentor cancels the class. An administrative charge will be assessed. Students assume risk of change in personal affairs or health. Online convenience fees are non-refundable.

## Who is a Mentor Resident & Proof of Residency

Mentor Residents live within the corporate limits of the City of Mentor. Proof of residency is a current utility bill with both name and address on it along with photo identification. Not all 44060 zip codes are Mentor resident addresses. Mentor School District and the City of Mentor corporate limits are not the same. Mentor residents receive priority in registration and discounted fees.

## Mentor-on-the-Lake, Kirtland, & Kirtland Hills Resident Discount

Mentor has a reciprocal agreement with Mentor-on-the-Lake, Kirtland, and Kirtland Hills that allows the residents of these communities to register for programs and pay the resident fee. Residents of Mentor-on-the-Lake, Kirtland, and Kirtland Hills must wait until nonresident registration to register. Proof of residency is a current utility bill with name and address on it and a photo identification.

## Wildwood Members

Current Wildwood Members may take a 10% discount off the regularly charged fee (resident or nonresident) on all programs offered at Wildwood Cultural Center and may register by mail as soon as they receive the quarterly Parks & Recreation Guide.

## Inclement Weather Cancellations

We make every attempt to hold classes when scheduled. Contact the Recreation Department at (440) 974-5720 before 5 p.m. to inquire concerning inclement weather. Classes taught in any of the Mentor Schools' buildings are canceled whenever the Mentor Schools are closed. In case of "Act of God" cancellations, the Recreation Dept. reserves the right to terminate any class/activity that results in less than the scheduled number of sessions, without issuing a refund.

## Photo Policy

We often take photos of our programs, special events, camps and general activities. These photos are used exclusively by the City of Mentor and may appear in any of our publications, both electronic and print.