





Which Program is Right for You?

Service	Fire Department Issued Lock Box Program	Resident Information Address Flag	-OR-	Well Check Database	Ohio Staying Connected Program
Who provides the service?					
Who may benefit from the service?	Recommended for senior citizens and disabled residents of Mentor	For any resident of Mentor		For residents of Mentor who need electricity for medical needs (i.e. oxygen) and/or for people who are living alone, elderly or disabled and <u>do not</u> have any family or friends to check on them during a large scale emergency or long term power outage	For any Ohio resident age 60+ who would like to be checked on with a daily phone call
Description of the service	The Lock Box Program enables Fire/EMS/Police personnel to gain access to your home in the event that you cannot reach your door to open it for them during an emergency. The program provides a secure Lock Box that can only be accessed by Fire/EMS/Police personnel by using a special key. No tools or drilling is required for installation. Simply hang it on your door.	A notation or "flag" is placed in our Computer Aided 9-1-1 Dispatch System (CAD) to make Mentor Police, Fire and Ambulance aware of any special medical needs, emergency contact information and/or lock box/hidden key information you would like them to be aware of if they are called to your residence in an emergency.		Includes everything the Resident Information Address Flag includes, plus the addition of an extra layer of service to qualifying residents. In the event of a long term power outage or other large scale emergency, enrolled residents will be checked on by emergency services personnel by phone first, then in person if unable to be reached by phone. This is not a daily check in service.	The Program will provide a daily call, during the same one-hour time period every day, to a qualified Participant in the Program. These will be automated calls. If no one answers the call, the Program will call the Alternate Contact Person, if one has been selected by Participant. If the Program is unable to contact the Participant, or leave a message with Participant's Alternate Contact Person, the Program will notify Participant's local non-emergency service.
Can I choose to sign up for more than one of these programs?	Yes! You can participate in only the Lock Box Program -or- you can sign up for multiple programs!	Yes! You can choose to also sign up for the Lock Box Program (one-time fee) and/or the Ohio Staying Connected Program along with it!		Yes! You can choose to also sign up for the Lock Box Program (one-time fee) and/or the Ohio Staying Connected Program along with it!	Yes! You can choose to participate in only the Ohio Staying Connected Program -or- you can choose to sign up for any of the City of Mentor Programs along with it!
Is there a cost?	One-Time Fee \$35	No Cost		No Cost	No Cost
How to sign up by phone or in person	Call 440-974-5765 for more information -or- go to the Mentor Fire Department, 8467 Civic Center Blvd, Mentor, OH- Monday through Friday, 830am-430pm to sign up.	Call 440-974-5765 -or- go to Mentor Fire Department, 8467 Civic Center Blvd, Mentor, OH- Monday through Friday, 830am-430pm to register		Call 440-974-5765 -or- go to Mentor Fire Department, 8467 Civic Center Blvd, Mentor, OH- Monday through Friday, 830am-430pm to register	Call 1-833-632-2428. (If you need help to sign up, contact Erik Harden at 1-614-285-8805 or by email at EHarden@age.Ohio.gov)
Can I sign up on-line?	No, you must sign up in person (see above) , but feel free to complete the Lock Box Waiver Form in advance and bring it with you when you come!	Yes!		Yes!	Yes!
-OR-					