




Service	Resident Special Attention Address Flag	Well Check Database	Ohio Staying Connected Program
Who provides the service?			
Who may benefit from the service?	For any resident of Mentor	For residents of Mentor who need electricity for medical needs (i.e. oxygen) and/or for people who are living alone, elderly or disabled and do not have any family or friends to check on them during a large scale emergency or long term power outage	For any Ohio resident age 60+ who would like to be checked on with a daily phone call
Description of the service	A notation or "flag" is placed in our Computer Aided Dispatch System (CAD) to make Mentor Police, Fire and EMS aware of any special medical needs, emergency contact information and/or lock box/hidden key information at the residence.	Residents enrolled will be checked on by emergency services personnel by phone first, then in person if unable to reach by phone, as soon as practically able in the event of long term power outages or other large scale emergencies ONLY. This is not a daily check in service.	The Program will provide a daily call, during the same one-hour time period every day, to a qualified Participant in the Program. These will be automated calls. If no one answers the call, the Program will call the Alternate Contact Person, if one has been selected by Participant. If the Program is unable to contact the Participant, or leave a message with Participant's Alternate Contact Person, the Program will notify Participant's local non-emergency service.
How to sign up	Call 440-974-5765 M-F 8am-5pm or go to https://cityofmentor.com/resident-info/senior-citizen-assistance-programs/	Call 440-440-974-5765 M-F 8am-5pm or go to https://cityofmentor.com/resident-info/senior-citizen-assistance-programs/	Call 1-833-632-2428 or go to https://aging.ohio.gov/care-and-living/get-help/staying-connected/register (If you require assistance with getting signed up, either online or by phone, contact Erik Harden at 1-614-285-8805 or by email at EHarden@age.Ohio.gov)